

NORTH CHELMSFORD WATER DISTRICT

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OFFICE OF SUPERINTENDENT

OCTOBER 05, 2017

Dear Owner/Occupant:

SUEZ/UTILITY SERVICE GROUP will be conducting some necessary improvements to your drinking water supply on Monday, October 23, 2017. This procedure is an alternate to flushing the water mains, especially the water mains that might be causing issues with discoloured water. We will be using a technique called “ICE PIGGING” this technique is more effective than conventional flushing in removing particles and sediment from the interior of the water pipe walls. The process uses an ice slurry that is pumped through a section of water main to scrape and clean the interior of the pipe. The process does not require any digging, **the water will be shut off for a half hour while the Ice is first pumped in**, then the water is turned back on while more Ice is pumped and discharge through the existing Fire Hydrants into the Town Sewer, this procedure takes around two hours for each neighborhood, the start time will be around 8:00 AM and completed around 3:00 PM. The Sixth Avenue area will be first, then Ledge Road Area and last will be the Meadowbrook Road Area,

During the flushing process, a small amount of Sodium Chloride, (Table Salt) may enter your water service line. **Customers should avoid using water during the time of the water main cleaning** and after the water mains are clean you should run the tap for two to three minutes prior to using the water for drinking or cooking. If a salty taste is detected, run your tap for a longer period of time. Generally, if you detect a cooler temperature of the water from your tap, you have sufficiently flushed out your water service line. If your water is very cold, continue to run your tap for another two to three minutes.

For individuals that are concerned about their sodium intake please go to our Web Page at “North Chelmsford Water District” home page and go to the link, “ICE PIGGING”, there is a complete package that explains the entire procedure and a question and answer section.

Any questions regarding this procedure you may contact me at the above numbers or by e-mail, sorry for any inconvenience.

Sincerely;

Bruce J. Harper, Sr.

Water Superintendent

